

Job Profile

IT Assistant (ML Cover)

Based from Stockport Office

Who are we?

Fichtner is global engineering consultancy established in 1922 with over 2000 employees over 170 countries. Within the UK and Ireland our engineers and consultants are involved in some of the most innovative energy projects across the UK providing design, intellectual, and engineering services to developers, investors, owners, and operators. Projects in development, construction, or operation in the UK and Ireland, include more than:

- 60 major thermal power plants, across the waste, biomass, and conventional power sectors
- 10 GWh of battery storage
- 5 GW of solar
- 7 GW of on-shore and off-shore wind
- 5 GWh of pumped storage hydro projects
- 20 carbon capture projects, aiming to capture and permanently sequester more than 5 million tonnes of CO₂ per annum

We are looking to engage an IT Assistant on a fixed term basis for a 12-month period. You should have prior general IT support experience (inc. the building of PC hardware) and will be based at our Stockport office supporting our user base of 200+ people across the UK and Ireland. It is envisaged that this role will commence in October 2025.

What we are looking for:

- An NVQ Level 3 in IT or General Computing
- Prior experience with IT support
- Prior experience with business administration
- Effective communication skills
- A responsive and enthusiastic personality
- Routinely respects and understands data confidentiality and corporate IT security
- Shows a commitment to their own continued learning and development

The role will involve:

- Installing and removing software
- Assist with the procurement of IT hardware and software
- Basic technical troubleshooting for all IT users in the UK and Ireland including our construction site-based individuals, working alongside other senior team members to resolve basic queries
- Assist with the build/configuration of new laptops and mobile phones
- Any other reasonable IT tasks

What you can expect from us:

At Fichtner we greatly value our employees and offer a flexible approach to the working environment. We have a team of mental health first aiders and wellbeing champions on hand for support and provide the opportunity for our staff to give back to our local community, through charitable events, STEM, and community work experience. We operate with the mantra that we all look out for each other, making sure we continually review our working practices to create the best experience for all. As part of the team, you can expect:

- A competitive salary, to be discussed before interview
- Hybrid working with modern easy access offices
- Fitness trainer provided every week for group boot camps
- Team and company social events, including a family barbecue, Christmas Party, and team activities

If you are interested in applying for this role, please email recruitment@fichtner.co.uk with your CV and a brief cover letter to introduce yourself and let us know why you are a good fit for us.

When sending over your CV, please take a moment to review our [privacy statement](#) regarding how we process your personal data within our recruitment process.

Fichtner Consulting Engineers is committed to eliminating discrimination and encouraging diversity amongst our workforce. Our aim is that our workforce will be truly representative of all sections of society and that each employee feels respected and able to give of their best every day.